



**WARNER BROS.
STUDIO TOUR
TOKYO**

**Warner Bros Studio Tour Tokyo – Making of Harry Potter
Cloakroom Service Terms and Conditions**

These Terms and Conditions set out the terms and conditions of use of the cloakroom service (hereinafter referred to as the 'Service') provided by Warner Bros. Studio Japan, LLC (hereinafter referred to as the 'Company') to Visitors (hereinafter referred to as 'Users') of the Warner Bros. Only Visitors who have agreed to these Terms and Conditions may use the Service.

1. Items that cannot be Checked in

- (1) Valuables or other items that the User identifies as valuable.
- (2) Items that cannot be brought into Studio Tour.
- (3) Food and drink
- (4) Liquids
- (5) Animals, plants and fresh flowers
- (6) Umbrellas
- (7) Electronic and precision equipment
- (8) Any other items that the Company considers difficult to keep

2. The following items cannot be brought into the Studio Tour and must be checked in at the cloakroom

- (1) Suitcases and carts
- (2) Kick-bikes and tricycles
- (3) Photographic auxiliary device such as tripods and monopods
- (4) Roller skates, skateboards or kickboards
- (5) Musical instruments
- (6) Certain large items
- (7) Other items that the Company considers should be kept in the cloakroom

3. Inspection of Checked-in Items

If we consider it necessary at the time of check in, we will check the checked-in items (including the contents) with the Visitor's consent. We may also open and inspect the checked-in items without your consent if we have reason to suspect that the checked-in items contain any of the items specified in 1.

4. Disclaimers and Liability of the Company

(1) In the event of any of the following events, the Company shall not be liable for any loss, damage, defacement, etc. to the checked-in items.

- [1] If you check in an item that cannot be checked in as stated in 1 above
- [2] In the event of loss, etc. of checked-in items with high-value
- [3] In the event of damage or deterioration due to ageing or other specific defects of the checked-in item
- [4] In the event of minor damage, missing accessories or damage due to the specific nature of the checked-in item
- [5] If the checked-in food or drink is deteriorated due to special circumstances
- [6] If the checked-in item is seized or required to be submitted as evidence by the relevant authorities due to the invocation of judicial power, etc.
- [7] When the check-in is the result of a third party's act.
- [8] In the event of force majeure, such as natural disasters, etc.
- [9] In any other case not attributable to the Company.



(2) Responsibility of the Company

The Company shall be liable for compensation for loss, damage, etc. caused by gross negligence on the part of the Company in the cloakroom. However, compensation shall not apply to stains caused before or during storage, damage to the extent that the original function of the goods is not impaired, loss of goods due to storage in an unsealed bag, or other loss, damage or defacement not attributable to the Company.

5. Liability of the User of the Service

In the event of loss, damage or defacement caused by the Service User's intention or negligence, or by the Service User's failure to comply with these Terms and Conditions (including loss, damage or defacement caused by the deposit of liquids or strong-smelling items), the Service User shall indemnify the Company or a third party from any loss, damage or defacement caused by the Service User. If the Company or a third party suffers damage, the Service User concerned shall be liable for compensation for such damage.

6. How to use

- [1] Please keep your checked-in items together in your own bag, etc. whenever possible.
- [2] If you wish to check in baggage that does not have a handle, you must place it in a bag provided by Studio Tour.
- [3] It is possible for more than one person to check in their baggage together, if it is returned at the same time.
- [4] The procedure for checking in and returning baggage will be carried out in the manner specified by the company.
- [5] When returning the baggage, you may be asked to present identification to confirm your identity.

7. Measures to be taken if baggage is not picked up

Items left unclaimed on the day will be stored as lost property for a certain period of time at Studio Tour. After the storage period, the lost property will be reported to the police station.

8. Measures to be taken in the event of a disaster

In the event of a disaster such as earthquake or fire, the checked-in items may not be returned.

9. Changes to these General Terms and Conditions

The Company may change the contents of these General Terms and Conditions (including adding new contents to these General Terms and Conditions) without the User's consent in any of the following cases.

- (1) Where changes to these General Terms and Conditions are compatible with the general interests of the User
- (2) When changes to these General Terms and Conditions are not contrary to the purpose of the Service and are reasonable in the light of the necessity of the change, the correspondence to the content after the change and other circumstances relating to the change.